

Hetherington & Pavilion PPG Meeting

Venue: Hetherington Group Practice

7th November 2017

Present: HL, PC, DR, MS, SM, DS

Apologies: HBH, BT, FMc

There were no outstanding issues to discuss from the previous PPG meeting.

SM gave feedback on the PPG bowls event held at Brockwell Park in August.

PPG member HBH who organised the event is happy to accommodate more events in the future, these will be held monthly.

Staff update

We currently have one GP Dr NS on maternity leave, she will return in March 2018.

Another GP Dr SN is due to go on maternity leave in December.

Both posts have GP cover set up with Dr DH a regular locum at the practice, and a previous registrar Dr BB who completed his training last year at Hetherington and continuing to work at the practice as a short term Salaried GP.

There are no changes within the reception or admin team at present.

Group discussion and questions

1. PC attended a seminar at STH regarding the new hospital accommodation.
STH are holding an open day In the near future at the site.
PC suggested that patients from the practice be notified of the event.
DS to find out the date of event.
2. SM discussed usefulness of Local Care Records, the secure way of sharing information electronically between local hospitals and GP practice in Lambeth and Southwark.
SM also mentioned the new service Consultant Connect.
The service allows GPs to speak with local specialty consultants at Guy's & St Thomas' and King's College Hospital anytime Monday to Friday 9am-5pm.

Both are good examples of working together better.

3. MS asked about the use of Seldoc drivers for GP Out of Hours visits.
SM clarified should a patient require a home visit following telephone triage the on-call GP will be collected and driven to the patients' home and taken back to base, this allows the GP to move quickly and safely from place to place and also allows the GP to record consultation notes whilst mobile.
4. PC queried the use of agency Nurses at STH A&E, SM responded that the health service is struggling to fill permanent vacancies but NHS providers are trying to cooperate in the rise in demand with an on-going recruitment drive, but bursaries have been axed for student nurses and a switch to a loans system. SM indicated that there were currently 700,000 Nurses in the UK within the Public, Private Sector.
He went on to discuss the changes in nursing/clerical roles over the years including the recent move towards the use of Medical Assistants, a role developed in the USA and now becoming widely used.
They are cross-trained to perform administrative and clinical duties.

Self –Care & Management

5. SM discussed the new support scheme aimed at practices promoting self-care across Lambeth and sought feedback/suggestions from the PPG group.

Lambeth CCG no longer supports the routine prescribing of over the counter medicines for common conditions and minor ailments for short term illness.

Instead patients should be encouraged to manage common health conditions from home and seek advice and guidance from pharmacists, NHS 111 and NHS choices.

To also encourage patients to keep well-stocked with essential over counter medicines and to only order medicines immediately required from GP and not to stockpile at home.

Both practices have displayed self-care posters and leaflets

Travel vaccine changes – Lambeth CCG no longer supports the routine prescribing for some travel, anti-malarial, Hepatitis B, meningitis ACW vaccine.

This has been displayed on websites and posters since October with leaflets at reception.

December 14th 2017 – GP Leads from both sites to attend Self-Care practice peer review meeting.

PPG representative signed Project Plan Template.

Next meeting TBC end January 2018